

# M.Line M.TransportCommunicator



## Comprehensive SAP integration of parcel services.

Process.

*Use CEP services and forwarding efficiently.*

*Prepare your shipping processes with CEP integrated into SAP.*

*Create all your shipping documentation quickly and easily.*

*Reduce process costs.*

*Profit from the benefits provided by M.TransportCommunicator:*

- *Speed up and simplify the preparation of CEP orders.*
- *Create labels and manifests directly from your SAP system.*
- *Receive shipping status overviews on SAP shipments.*

*Use the integrated overview for all CEP and forwarding shipments.*

*Do all this in your SAP system as an add-on.*

*Find out more about the details and benefits of M.TransportCommunicator on the following pages.*

## Simplify and accelerate your logistics processes.

The services provided by courier, express and parcel services are used by many people in any of the numerous departments found in virtually every company. This results in a number of challenges:

- The sheer diversity of the user groups makes it difficult to maintain an overview of the packages that have actually been shipped.
- Parcels are often shipped with a provider other than the one with which a framework agreement exists.
- Track-and-trace information received by e-mail does not provide a link with the corresponding SAP voucher. This results in time-consuming searches and matching up of the documentation, for example when customers inquire about the order status of their shipment.
- There is frequently no complete overview covering the shipments with all the CEPs.

### Avoid unnecessary costs.

Costs can be reduced in a number of areas by using M.TransportCommunicator as a part of your SAP system:

- Time-savings in preparing the shipment Reduction of logistics costs by complying with framework agreements
- Quick provision of order status information, for example for customer inquiries Increased customer satisfaction
- Uniform master data for recipient addresses, prevention of transmission errors
- Less training required when changing CEPs



**Mercoline customers appreciate the comprehensive integration into business processes directly in the SAP system.**

### Use TransportCommunicator.

M.TransportCommunicator supports users in processing shipments with CEPs.

Here's how the system works:

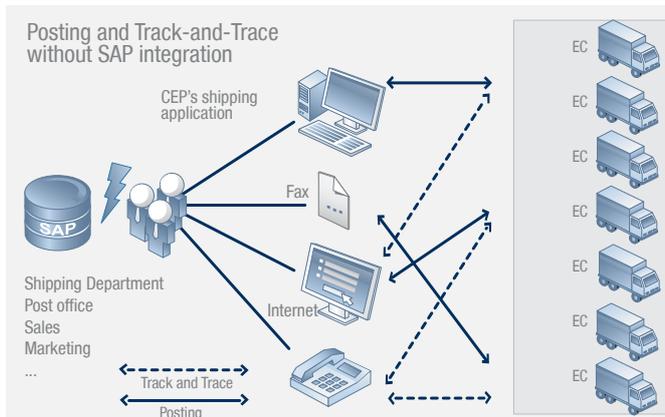
All of the required data, generally consisting of order data, are gathered into the SAP system from a variety of sources. With the application's architecture, data from delivery notes, transport assignments, etc. can

also be implemented easily. Afterwards, the data are inserted into a message to the CEP. In his or her accustomed SAP environment, the user then adds any missing information and transmits the message to the CEP, prints the label from the SAP system and initiates the shipment.

**Work in a user-friendly way.**

M.TransportCommunicator supports the user throughout the entire process: The CEP order can be filled out with the order data, additional master data or with data from another CEP order. Alternatively the user can fill out all of the spaces manually. Plausibility checks already prevent many discrepancies while the order is being filled out.

This improves your communication with the CEP. M.TransportCommunicator creates your manifest and transmits it electronically to the CEP. The application's sophisticated monitoring provides the user with an overview of the shipment processes, and working at the accustomed SAP work station cuts down on training time.

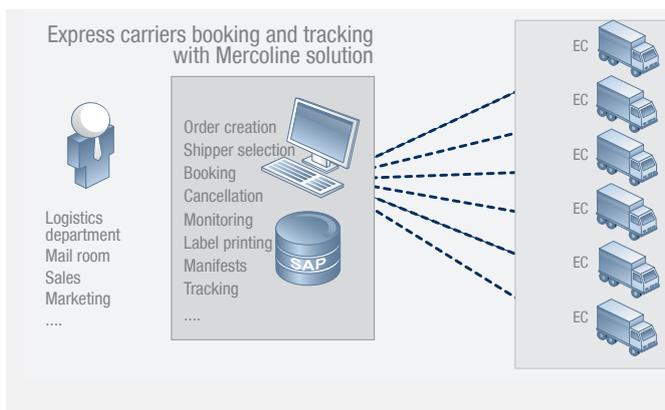


**Package shipments are often difficult to integrate and plagued by media disruptions, leading to high concealed costs and lost time.**

**Simplify your architecture.**

The integration of the application directly into your SAP system reduces the number of interfaces to external systems. This often prevents synchronization problems, for example in relation to master data or user authorizations. This add-on to your SAP system allows you to expand the functional scope of your IT infra-

structure without introducing added components or platforms. In contrast to other solutions, this reduces administrative tasks and speeds up your ROI. Non-SAP applications can be connected with interfaces.



**As the central hub for conversion and messaging, Mercoline communication services provide all the necessary interfaces, partner profiles and communication facilities.**

**Reduce process costs.**

User-friendliness and a simplified architecture help to significantly reduce process costs. But even simplifying the work done on a daily basis can contribute to this. Here are two examples: Double registration of addressees is avoided. Inquiring recipients can receive tracking information quickly with one look at the

monitoring components. Many more simplifications have been taken from practical experience and applied in the system. Up to 50% of process costs can be saved using M.TransportCommunicator, depending on the initial situation.

**100 % solutions.  
100 % added-value.  
100 % Mercoline.**

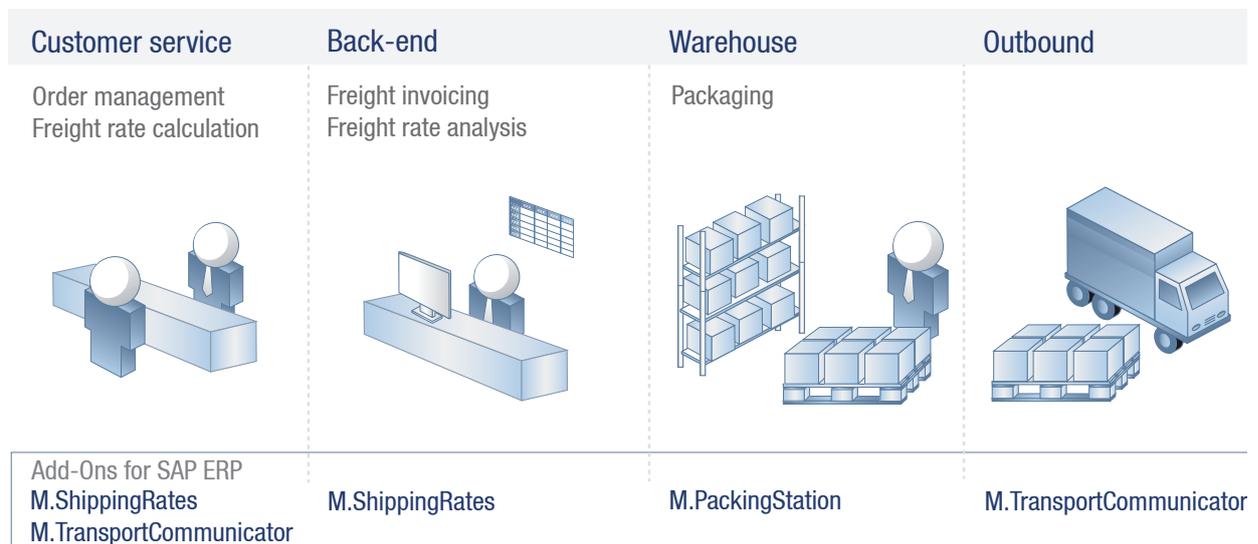
**What we offer.**

## Effective, integrated shipping solutions for your SAP system

Mercoline specializes in tailor-made, rapidly deployable solutions and services for your shipping processes. Starting with the freight calculation for quotations or order creation through the generation of handling units, labels and manifests, to using the ERS procedure for the most commonly used transportation service providers.

The solutions are implemented as SAP add-ons and can be used individually or in combination with each other. Additional synergies are achieved when using other Mercoline Add-ons. For example, the tracking data from M.TransportCommunicator can be used for the settlement of entry certificates and used as proof of delivery. Or M.PackingStation triggers the creation of an ATLAS-export declaration after complete packaging of the delivery.

But even without the use of new software Mercoline supports many clients in structuring and IT side Implementation of their processes in SAP systems and beyond.



Mercoline Add-ons for shipping logistics

## M.Line. Cooperate successfully.

Companies from a variety of branches and in sizes ranging from mid-sized enterprises to large concerns rely on Mercoline software and services and appreciate the value of the impressive cost-benefit ratio.

Find out more about Mercoline at [www.mercoline.de](http://www.mercoline.de) or contact our inquiries service by phone at +49 (0) 30 436589-0.

**Intelligent solutions, professional advice, reliable services and innovative software are the cornerstones for the success shared by Mercoline and its customers.**